

MEMORANDUM

TO: Governing Board Members

FROM: Sandra Close Turnquest, Deputy Executive Director, Corporate Resources

DATE: September 09, 2010

SUBJECT: Annual Renewal of EMC Corporation Hardware and Software Maintenance

Background:

This annual renewal will allow for the continuation of maintenance for the EMC Corporation hardware and software currently in use at the District and any additional equipment and software purchased in FY11. The time period for support is November 1, 2010 through October 31, 2011. This support will be procured from Forsythe Solutions Group, Inc. using the State of Florida Contract #250-000-09-1.

The Infrastructure Systems Division uses EMC equipment and software to maintain, store and backup the District's critical data across three tiers of storage. The storage infrastructure provides high availability and redundancy for numerous services. The third tier of storage is utilized by Documentum, file system & email archiving. The second tier provides file system storage for all employees at the District (projserv & dataserv). The final tier provides the high speed storage to critical services such as SAP, email and Operations databases. Also to protect this data from any unforeseen disaster select information across the storage platforms is replicated remotely to the District's disaster recovery site. The environment is scalable and strategically lends itself to the overall long term solution for data management at the District.

How this helps meet the District's 10-year Strategic Plan:

Information is one of the most important and valuable assets of the District. As the amount of information that is stored electronically grows, the management of the storage systems is of critical importance. This hardware and software assists District staff in the administration and protection of the District's information in support of the Strategic Plan and enables the high availability of the information to the end users.

Funding Source: The total amount for the annual renewal is \$474,618, for which ad valorem funds are subject to Governing Board approval of the FY11 budget.

This Board item impacts what areas of the District, both resource areas and geography:

This item impacts the entire District.

What concerns could this Board item raise?

If this item is not approved, the District would not receive on-site hardware maintenance, technical support and software upgrades as they are released by EMC Corporation which would increase the risk of infrastructure down time.

Why should the Governing Board approve this item?

This item should be approved to provide support for the EMC hardware and software licenses that support the District's Information Technology infrastructure.

If you have any questions, please do not hesitate to call me at ext. 6351 or Sharon Trost at ext. 6814.

SCT/st